



THE AGE OF RESILIENCE

Victim Support Europe
Annual Conference 2022
MALTA 11 | 12 MAY



Victim Support
Europe



With Financial support from
the Justice Programme
of the European Union

HOSTED BY:



CONFERENCE PROGRAMME

DAY 1: 11 MAY 2022

THE EVOLVING DRIVERS OF VICTIMISATION IN UNSTABLE TIMES

09:00 – 10:00 REGISTRATION

10:00 – 10:35 OPENING ADDRESSES

Welcoming remarks

Geraldine Hanna, President, Victim Support Europe

Live testimony

Colm Smyth, Survivor of the Loughinisland Massacre, Northern Ireland

Opening addresses

Didier Reynders, Commissioner for Justice, European Commission

Helena Dalli, Commissioner for Equality, European Commission

Katarzyna Janicka-Pawlowska, Coordinator for Victims' Rights, European Commission

Byron Camilleri, Minister of Home Affairs, Security, Reforms and Equality, Malta

10:35 – 12:00 SESSION 1: CONFLICT, INTOLERANCE & SOCIAL INSTABILITY AND THEIR IMPACT ON VICTIMS OF CRIME IN UNSTABLE TIMES

Resilience-actor mapping, identifying relevant stakeholders for engagement

Simon Green, Professor of Criminology & Victimology and Associate Dean for Research & Enterprise, University of Hull

Resilience and transformative social identities in intractable intergroup conflicts

Dora Georgiou, PhD, University of Cyprus & the Netherlands Institute for the Study of Crime and Law Enforcement

Increasing stress factors: How do we build resilience and is the solution the multiagency approach?

Ash Pachauri, Director at the Center for Human Progress & Co-Founder and Senior Mentor at the Protect Our Planet Movement

Looking through regenerative frameworks for resilience building and a sustainable new-modern society

Peta Milan, CEO, Transcendent Media Capital & JET Group



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12:00 – 12:30 **COFFEE BREAK**

12:30 – 13:30 **SESSION 2: INDIVIDUAL, SOCIAL AND STRUCTURAL RESILIENCE
IN VICTIM SUPPORT CONTEXT**

Panel discussion | Moderator: [Andrea Walraven-Thissen](#)

Personal resilience of victims of crime: how to cope and deal with trauma

[Andrea Walraven-Thissen](#), Critical Incident Manager

Building resilient communities: education, prevention, response

[Elie Kagan](#), Head of Crisis Management, Security and Crisis Centre by the European Jewish Congress

Building resilient communities: coordinated response to the Ukrainian crisis

[Elena Burmitskaya](#), Chairwoman, Green Light for the Civil Initiatives Foundation, Bulgaria

Building resilient victim support services: from a project-based approach to structural resilience

[Markus Kärner](#), Deputy Secretary General for Criminal Policy, Ministry of Justice, Estonia

13:30 - 14:40 **LUNCH**

14:40 - 16:10 **WORKSHOPS**

Workshop A Building resilience in victim support workers: overcoming psychosocial risks

Workshop B Using the Community Resiliency Model to grow and enhance the resiliency of those who have experienced crime and their helpers

Workshop C Victim Support Sweden's methodology of combining digital and in-person training elements



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THE EVOLVING DRIVERS OF VICTIMISATION IN UNSTABLE TIMES

14:40 - 16:10 WORKSHOPS

Workshop D Building resilience after emergency responses

Workshop E New approaches of civil society organisations in building resilience for victims of gender-based violence

Workshop F Addressing common challenges and concerns in implementing restorative justice practices across Europe

16:10 - 16:35 NETWORKING COFFEE BREAK

16:35 – 17:35 SESSION 3: HOW VICTIM SUPPORT CAN BUILD RESILIENCE IN A TIME OF CRISIS

Panel discussion | Moderator: Colm Smyth

Victims from a distance: Shifting support online and the impact it has on the quality of service received

Cristina Soeiro, Forensics Psychologist, Portuguese Judiciary Police & Vice-President of the Board, Portuguese Association for Victim Support (APAV)

Resilience-in-action during a large-scale disaster: Organisational resilience and emergency management

Jérôme Moreau, President, “Association Nivernaise d’Aide aux Victimes d’Infractions” & Vice-President, France Victimes and Victim Support Europe

Integrating crisis management & business continuity for a successful response

Rosa Jansen, President Board of Directors, Victim Support Netherlands

17:35 - 17:40 CLOSING REMARKS

Julianne Grima, Executive Chairperson, Victim Support Malta



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DAY 2: 12 MAY 2022

EMPOWERMENT OF SPECIFIC GROUPS OF VICTIMS AND VICTIM ASSISTANCE IN TIMES OF COVID-19

09:00 – 10:00 **REGISTRATION**

10:00 – 10:10 **OPENING WORDS**

Jonathan Attard, Minister for Justice, Malta

Juliana Scerri Ferrante, Lawyer, Legal Aid Malta

10:10 – 11:10 **SESSION 1: IMPACT ON VICTIM SUPPORT IN TIMES OF COVID-19**

Panel discussion | Moderator: Frida Wheldon

In which ways and to what extent did Covid-19 affect the work of victim assistance organisations?

Julianne Grima, Executive Chairperson, Victim Support Malta

A showcase of the coordinated response to emergencies, the example of Codice Rosa

Vittoria Doretti, Head of Department "Health Promotion and Health Ethics", Azienda USL Toscana Sud Est & Regional Network Manager, Codice Rosa Tuscany

Impact of the Covid-19 pandemic: An increase in police reports related to gender-based and domestic violence cases

Sylvana Gafa', Head of Victim Support Services, Victim Support Agency/Malta Police Force

11:10 – 11:35 **COFFEE BREAK**

11:35 – 13:05 **SESSION 2: EMPOWERMENT OF SPECIFIC GROUP OF VICTIMS IN TIMES OF COVID-19**

Panel discussion | Moderator: Bianca Biber

The risks of human trafficking in times of Covid-19 and conflict

Suzanne Hoff, International Coordinator, La Strada International

Effect of Covid-19 pandemic on persons with disabilities, as they faced serious emotional and social challenges

Samantha Pace Gasan, Commissioner for the Rights of Persons with Disability, Maltese Commission for the rights of persons with disability

Bias and hate crime victimisation during the Covid-19 pandemic

Bianca Biber, Federal Executive Director, Weisser Ring Germany

How do we police online presence better and regulate cyber crimes more effectively?

Cyber Crime Unit, Malta Police Force

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EMPOWERMENT OF SPECIFIC GROUPS OF VICTIMS AND VICTIM ASSISTANCE IN TIMES OF COVID-19

13:05 - 14:35 LUNCH

14:35 – 16:05 WORKSHOPS

Workshop A Breathing well(fare) - Taking care of those who care - A large-scale national resilience intervention for social services workers during the COVID-19 pandemic

Workshop B Building resilience in victims of crime: What works?

Workshop C Resilience in the digital age: Understanding design, delivery and the universality of victim's rights

Workshop D Building resilience in child victims of violence

Workshop E Triple R programme: a trauma informed domestic abuse programme

16:05 - 16:35 NETWORKING COFFEE BREAK

16:35 – 17:35 LIVE DEBATE: HOW ARE VICTIMS ISSUES INCORPORATED IN THE EU AGENDA?

17:35 - 17:40 CLOSING REMARKS

Petra Klein, Vice-President, Victim Support Europe